

Radnor Memorial Library Social Media Policy

The Radnor Memorial Library uses social media to disseminate information about Library events, news, programs and services, and to create a welcoming online space where library users can interact with both the library staff and other library users. Social media includes but is not limited to Facebook, Instagram and X (formerly Twitter) and may include instant messaging, text-based posts, discussion lists, websites and social networking pages. Comments and postings by participants other than Library staff moderators do not necessarily reflect the official position of the Library or its staff.

While the Radnor Memorial Library encourages an open forum, posts are moderated by Library staff. The Library reserves the right to either not post or to remove comments.

The Library is not responsible for enforcing restrictions which a parent or guardian may place on a minor's use of social media. The Library does not endorse or review the contents of third-party sites.

Content containing any of the following will be removed from any Library social media forum:

- Content that is unlawful, harassing, stalking, abusive, libelous or threatening to staff, patrons, or other commenters. Authorities may be contacted as appropriate
- Obscene or sexually explicit content or links to such content
- Posts used for campaigns, political, religious or commercial purposes, or for soliciting funds
- Private or personal information or requests for personal information. The Library encourages users to protect their privacy.
- Any content that the user does not have the right to post. The Library follows a notice-andtakedown procedure for complaints of copyright violation under the Digital Millennium Copyright Act.
- Posts containing hate speech or obscenities
 - Hate speech is defined as speech that is intended to offend, insult, intimidate, or threaten an individual or group based on a trait or attribute, such as sexual orientation, religion, color, gender, age, or disability. (https://legaldictionary.net/hate-speech/)

Users may report concerns to Library staff. Moderators will review those concerns as soon as possible and take action as appropriate.

Non-Compliance

1. Failure to comply will result in a warning as well as removal of the offending content from the Library's social media pages. The offender may also be banned from posting on the Library's social media outlets for a specified period of time or permanently.



- 2. Communication of threats, physical violence or illegal activity will result in a permanent ban from all the library's social media outlets and/or legal action as appropriate.
- 3. The Library reserves the right to hide or remove comments without warning to the person posting.